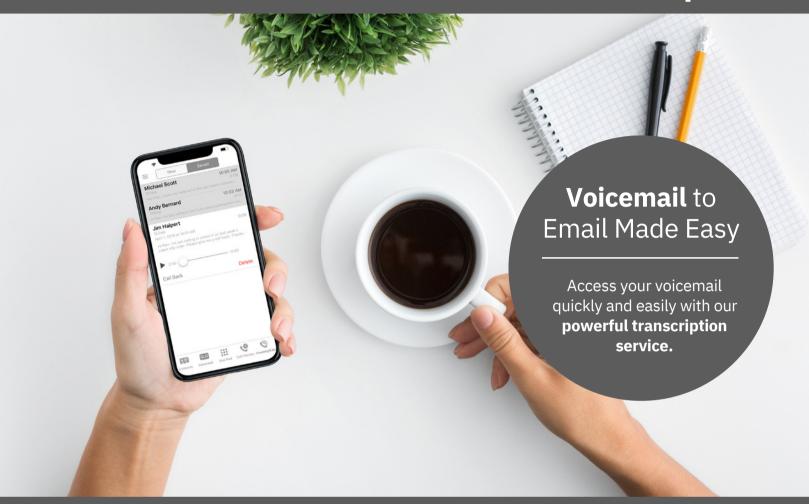


# **Transcription**





# POWERED BY GOOGLE

Never miss an important call or message with our transcription service powered by Google. It's a great way to save time and work more efficiently throughout your busy day. You can easily track everything happening and stay on top of all your important messages and calls.



### **EASY TO USE**



#### **SAVES TIME**

Voicemail transcription helps you transform all of your messages into readable text so that you can quickly and conveniently scan your voice messages as they come in. You can read them on your computer, mobile phone, or tablet with ease.

You can have the ability to search and filter right in your inbox. This is helpful when you need to look up an important detail in a message, like a name or phone number, but don't have time to listen to an entire voicemail message.

# **Transcription**

### **Increased Productivity**

When you find yourself in a meeting or on a call, you can still get to your messages – without interruption or disruption. Multi-task, read and respond quickly, even in a meeting or on a client visit. You can prioritize faster – scan quickly and read and assess your return calls. You can scroll through several messages at once. You will never miss a voicemail notification, so you'll stay up to date. You'll save tons of time, as there's no need to take notes.

## **Easy Access**

You have the power to decide, read or play your voicemail messages using a multitude of features and apps:

- UC Softphone (for Android or iOS)
- Web Phone
- Email

### **Multi-Language Support**

Get your messages transcribed into any of our supported languages by selecting your default language within the Phone Portal.

Current available languages are:

- English
- French
- Spanish

#### Save time

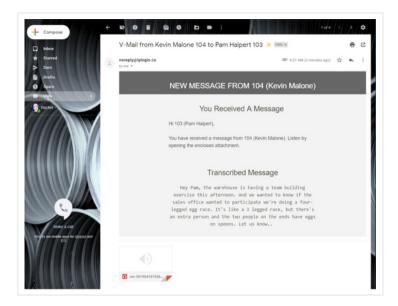
- Quickly scan your inbox for messages you've been waiting for.
- No need to enter passwords or spend time on your phone listening to long or slow messages.
- No need to listen to an entire message before you get to the part you really need to hear.

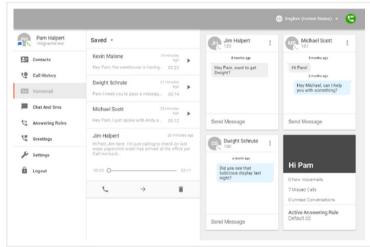
#### **Action Messages Immediately**

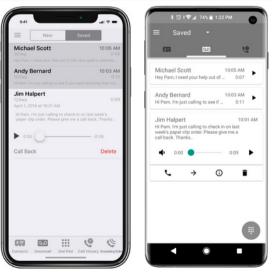
Include the voicemail-to-email message in an email reply to the client, saving you from having to make another phone call or type out the context in a new email. Archive the message in your inbox to come back to later. No need to keep it saved in your voicemail box where it will eventually be forgotten.

#### **Flexibility That Meets Your Needs**

Our voicemail-to-text feature allows you to easily add additional email recipients. This comes in handy if you have other email addresses that you check more often. It also makes enlisting the help of coworkers to filter messages for you effortless.







Note: This optional feature comes at an additional cost