



Simple Business Communication

Collaborate whenever and however you like.



CONVENIENT



SIMPLE



TIME SAVING

Efficient communication and collaboration are key to business success. Our secure messaging solutions enable easy idea exchange, info sharing, and team connectivity, regardless of location or time zone. Streamline workflow and communicate confidently with us.

It's no secret that a majority of Americans prefer to communicate through text messages. With up to 97% of people using texts, it's clear that the accessibility and ease of this method have become a preferred way of communication. Whether it's a quick message to a boss, coworker, intern, or client, texting is an efficient communication method. Unlike emails, text messages are short, sweet and straight to the point. Our mobile and web tools make it easy to chat and text on the go without the risk of mixing your business and personal messages.

Chat and SMS

Use your Business Phone Number to Send Texts

SMS for business, better known as business texting, lets you send and receive text messages on your business phone number. You can quickly provide information to clients, set up appointments, and reply to inquiries using your recognizable business phone number.

We provide SMS-enabled phone numbers for most places in North America with the ability port mobile and landline numbers as well.

What Can Presence do for You?

Presence monitoring across devices (desk phones, softphone and smartphones) is a feature that gives you an edge in connecting inbound callers with employees and reducing hold times and hang-ups. You'll be able to know in real time whether the agent is on an active call, or available for chat. Using custom statuses, an employee can let everyone know that they're in a meeting or out to lunch making routing calls from clients much easier.

Increased Productivity

Phone calls can be a huge productivity killer in business because they often veer off track or interrupt other tasks. Along those same lines, emails can go unanswered for hours sometimes. Instant messaging, on the other hand, is the perfect way to get just the answers you need when you need them.

- With our app for iOS and Android you can take your business communication on the road and use your business phone with the most popular devices
- Our phone portal allows you to call out on any desktop with a microphone, or chat and SMS directly with contacts
- A wide selection of desk phones with SMS support and capability are available

Convenience for Everyone

- Use one business number for voice, fax, and text messages
- Receive push and email notifications of incoming messages
- Communicate easily anywhere there is an internet connection

Effective Communication

Instant messaging, text apps and platforms have become an essential part of business communications. These widely used forms of communication are as useful in the workplace as they are in everyday life.

Contact us today to get the best out of your Business Phone System.

