

# Call Block

## Block unwanted callers on the block list

Call Block enables businesses to automatically block unwanted or nuisance calls, ensuring that only legitimate communications reach your team. This feature allows you to create a list of blocked numbers or set criteria for blocking certain types of calls, helping to reduce distractions and focus on important conversations.

### Key Benefits

**Reduced Disruptions** - Prevent spam, telemarketing, and other unwanted calls from interrupting your team, allowing them to stay focused on high-value tasks.

**Increased Productivity** - With fewer distractions from irrelevant or nuisance calls, your staff can dedicate more time to meaningful customer interactions and business operations.

**Improved Call Quality** - Ensure that your phone lines remain clear for important business calls, leading to more efficient communication and a better customer experience.

### How It Works

Call Block works by enabling you to set up a list of blocked numbers or apply specific filters to block unwanted calls automatically. When a blocked call attempts to connect, it is rejected. The feature is easy to manage through your phone interface or online portal, where you can add, remove, or adjust blocked numbers as needed.

### Use Cases

**Customer Service Teams** - Reduce time wasted on spam or telemarketing calls, allowing customer service agents to focus on assisting real customers.

**Sales Teams** - Block distracting calls so that sales representatives can focus on closing deals and reaching out to prospects without interruption.

**Office Managers** - Maintain a professional phone environment by blocking inappropriate or malicious calls from reaching staff.